

Treasurer's Report AGM 2019

The National Committee is proud to present our 2018/19 Performance Report which outlines our financial and non-financial goals.

We believe that it shows that we are making excellent progress in supporting our mission "We share our dogs with people in need." Page 4 of the Performance report summarises our key non-financial achievements.

Our last year could be summarised as one of GROWTH.

We had a 13% increase in membership (against a budget of 3%).

We had a 43% increase in the number of rest-homes we visited (against a budget of 14%) ***

We had a 50% increase in the number of hospitals we visit.

These are remarkable numbers given attracting and retaining volunteers is often difficult for charities.

Our members are very satisfied with their engagement with our organisation. We had 225 responses to our second annual membership survey (up by 63 responses). We had 85% of respondents gave a rating of Very Satisfied or Satisfied as compared to 84.61% in the first survey. 15% of our respondents gave a rating of neutral, Dissatisfied or Very Dissatisfied.

We note that we need to get feedback from the organisations we visit and this will be a goal for our next financial year.

Financially we are in very good shape. Page 5 of the Performance Report summarises our fiscal position. We had an increase of \$8,400 in our accounts leading to a final total of \$16,871 in our bank accounts. This was mainly due to the strong revenue that came in from Special events (\$1,678), donations (\$6,917), Sponsorship (\$9,827) and Grants (\$4,380) as well as a \$2661 increase in membership fees. Our Treasurer, Victoria Caccioppoli has focused on moving us towards best financial practises for a not-for-profit organisation. This includes establishing a set of financial policies, consolidation of our banking facilities, moving to the use of electronic banking functions such as online banking, automatic payments & Xero, establishing a banking covenant and allowing us to earn additional interest on these funds.

Hema Dullabh from the Accounting for Charities Trust assisted us with finalising our Performance Report (given a full audit is no longer required). This is because we are deemed a Tier 4 charity.

Members of Canine Friends Pet Therapy are asked to accept the Performance Statement for the financial year ending 31 March 2019 noting that professional assistance has been received from the Accounting for Charities Trust.

*** Note: A portion of this number may be attributable to better reporting functionality from our membership management platform (Wild Apricot).